



NQAC

Nestlé  
Quality Assurance Center

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Nestlé Quality Assurance center

To : **Customers outside the European Union**

Date : 10 May 2023

Subject : Requirements for shipment of samples by non-EU Customers

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Nestlé Quality Assurance Center Nunspeet – The Netherlands

EORI number: NL002179143

VAT number : NL002179143B01

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Hereby we inform you that there are very strict rules in the European Union for importing samples of Food products without dispensation.

LIST OF APPROVED PLANTS HANDLING ANIMAL BY-PRODUCTS - SECTION X				
Registered users of animal by-products and derived product for specific purposes as referred to in Articles 17(1), of Regulation (EC) No 1069/2009, which are registered in accordance with Article 23 of Regulation (EC) No 1069/2009				
Approval Number	Name of the establishment	TOWN/REGION	Category, Activity, Product type and Associated activities	Remarks
214400	NESTLÉ NEDERLAND B.V.	LAAN 106 8071JC NUNSPEET	(cat 1, 2, 3 UDER geen producttype)	

We, Nestlé Netherlands, have a dispensation for importing samples from animal origin (e.g dairy products, petfoods) without a veterinary certificate. However, there are some requirements for import.

We prefer to use DSV for shipments and the following steps must be carried out:

- The package should be sent directly by airfreight to Schiphol Airport by an air freight forwarder and not by a normal courier service. To prevent blocking by other EU customs authorities and return to shipper, the shipment should be send directly to Schiphol Airport, Amsterdam. The best way to send the shipment is through a local DSV agent in order to prevent import clearance in the Netherlands. You can find all local DSV agents on [www.dsv.com](http://www.dsv.com)
- On the AWB you'll have to mention the following:

Notify:

DSV Air & Sea B.V.

Fokker Logistics Park, Fokkerweg 300

Gebouw 3A, 1438 AN, Oude Meer

The Netherlands

Receiver:

Nestlé Quality Assurance Center Nunspeet

Laan 106

8071 JC Nunspeet

The Netherlands

F.a.o. Mr. Lammert Nagelholz / Customer Service

Tel: +31 341 277 324

- The following documents are mandatory for the import and veterinary clearance and must be included with the shipment:
  - Air Waybill
  - Original invoice & packing list (a copy is allowed, should include a wet signature)
  - Certificate of heat treatment (see attached example)
  - HS-code (<http://www.foreign-trade.com/reference/hscod.htm>)
  
- Important is that your local DSV agent or forwarder should at least 24h before arrival, send a copy of the documents to our agent DSV AIR & SEA BV in order to perform the pre-alert for the import clearance:
  - Air Waybill
  - Invoice & packing list
  - Certificate of heat treatment

Also in the pre-alert it should be marked that it concerns a shipment for veterinary inspection. Please send all details to below DSV representative and email:

DSV Air & Sea BV

F.a.o Mr. Remco Ruiten  
 Import Department  
 Tel: +31 (0) 20-405 86 70  
 Fax: +31 (0) 20-405 87 10  
 E-mail: [schiphol.import@nl.dsv.com](mailto:schiphol.import@nl.dsv.com)

Note: if the pre-alert is not done before 24 hours, the shipment will be blocked automatically and will be return to the shipper.

**Important note:**

- On the package should be mentioned clearly:
  - This material is “**not for human consumption; only for laboratory analysis**”.
  - Type of product
  - Number of samples
  - Dimension of the package
  - Full name, address and telephone number of the sender
  - Address of the receiver should be on the package

In the shipment the following should be included:

- An **original** pro forma Invoice.
- The HS-code of the concerning product(s)
  - a) you can find the correct HS-code [here](#).
- Manufacturing statement, whereas the heat treatments are declared. Milk and milk based products must have undergone the following:
  - a) an UHT or sterilization to a F<sub>0</sub>-value of at least 3;
  - b) a first heat treatment at a temperature heated not less than 72°C for at least 15 seconds, follow by :
    - 1) a second heat treatment resulting in a negative reaction to the phosphatase test; or
    - 2) a drying procedure including heating having an effect equivalent to heat treatment provided for in (1); or
    - 3) a second heat treatment whereby pH is reduced and kept for at least one hour at less than 6.

**Please be aware that the costs related to the veterinaire insection and clearance by DSV will allocated to the customer concerned.** These costs will be invoiced separately.

If you prefer another company for samples containing ingredients from animal from animal origin please be aware a copy of our import permit is necessary for the shipping company and they require the same documents n advance as DSV.

**For samples not containing ingredients from animal origin:**

There's no preference and all companies for shipments can be used. Make sure that the following is available and enclosed:

- A proforma invoice with contents of the box
- Remark: material is only for laboratory purpose
- Sample description and amount.
- HS codes for the samples; you can find the correct HS-code [here](#) or your local courier or customs contact can help you with this.
- EORI No. for Nestle Nunspeet: NL002179143

If you need further information, please do not hesitate to contact us.

**Customer service - NQAC Nunspeet**

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